



FAQ - In the FAQ we have collected and answered the most important and frequently asked questions from students.

Last updated: 26.03.2020

Question 1:

My rental contract changes on 1 April 2020. Given the current situation, am I allowed to move?

Answer:

Everyone is required to keep contact with people outside of their own household to an absolute minimum. It is not explicitly forbidden to conclude a rental contract and to hand over an apartment. It is important to consider whether you have to move now or if this can be postponed to a later date. If that is not possible, you must ensure a minimum distance of 1.5 m between the tenant and the landlord or any other people when handing over the apartment. The common hygiene rules (do not shake hands, wash your hands) should be strictly followed. Under no circumstances should "friends and family" be involved in the move unless they are members of your household.

Question 2:

What are the rules for shared apartments?

Answer:

If you are living together in a shared household, of course you can continue to do so. Please be considerate of each other depending on the size of the shared apartment: hygiene and prevention of infection are top priority these days. Avoid social and physical contact with other people outside the shared apartment to minimize the risk of infection.

Question 3:

I'm an exchange student and live in a student residence. I am really sorry, but due to the coronavirus I have decided to go back to my home country. This is an official decision by the university and me. Unfortunately, my rental contract runs until July 2020. Do I now have to pause the contract?

Answer:

Your rental agreement will continue until the specified date. Please inform us when you return to your student residence. The rental contract cannot be interrupted. However, we offer you the possibility to make a request for cancellation with a period of notice of one month.

Question 4:

Is it possible for program students to terminate the contract immediately on a specified date, due to the postponement of the lectures?

Answer:

You have signed a rental contract with the Studentenwerk Würzburg, which generally lasts at least 6 months and can be terminated at the earliest on 30.09.2020. The suspension of the lectures does not mean that the lectures will not take place at all and the rental contract must be cancelled as a result. However, we offer you the possibility to make a request for cancellation with a period of notice of one month. If you decide to cancel the rental contract, please contact the corresponding administrative employee.

Question 5:

I have a rental contract with the Studentenwerk Würzburg from 01.04.2020 for a single apartment. It is not possible for me to move to Bavaria, due to the current coronavirus situation. The deposit and the total rent, however, will be debited from my account on 01.04.20. This is a lot of money for me and I am not willing to pay it if I am not able to move in.

In the meantime, lectures at the university have also been suspended and there is a high risk for my own safety and the safety of others, if I come to Bavaria. Now that a disaster has been declared, I do not want to travel to the university location for the time being. This is a problem, because on the one hand, the caretaker would have to hand over the keys to the apartment to me and on the other hand, we do not know how the situation in Bavaria will develop.

I would like to work out a solution with you, as under normal circumstances, I am still interested in studying at the university.

Answer:

Lectures have only been suspended by the universities and our rental contract runs at least until 30.09.2020 (regular termination option). It is possible that lectures will be resumed during summer semester.



Moreover, the state of disaster has only been declared temporarily and can be reversed once the situation has normalized.

A cancellation of the rental contract is therefore not an option at the moment. The liability to pay the rent and the deposit is regulated in the rental contract.

If you arrive later, this is your personal decision. In any case, the apartment is at your disposal.

Question 6:

Is it possible to terminate the contract immediately on a given date, because I am not allowed to enter Germany?

Answer:

Unfortunately, this is not possible in general, but you can make a request for cancellation with a shortened notice period of one month.

If you decide to cancel the rental contract, please contact the corresponding administrative employee.

Question 7:

I am a working student, but due to the current situation, my employer has suspended me until the end of this pandemic. This means that I will not be paid at least until the end of the following month.

Therefore, I wanted to ask if the Studentenwerk Würzburg could support the working students, for example by not charging any rent?

Answer:

If you have financial difficulties, this is of course unfortunate but also understandable due to the current situation. According to the rental agreement, you can apply for a deferral of one month's rent before it is due. This means: If you want to defer the rent for April, for example, the application must be submitted in March.

Question 8:

My contract ends on 31.03.2020, because I wanted to move out/leave. Due to the current situation, I will stay here for summer semester 2020 and continue to study.

However, my room has been rented to another tenant as of 01.04.2020. Can I keep my room anyways? Alternatively, could you offer me another room as of 01.04.2020? Can I move to another room/student residence?



Answer:

If we have already rented the room to another tenant, you cannot stay in your room because there is a legally valid rental agreement for the room with the next tenant.

Please re-apply via our homepage and speak to the responsible administrative employee once your application has been confirmed.

It is possible that there are still rooms available in the student residences due to cancellations of program students. However, due to the current situation, we cannot guarantee whether it will be possible to move into the rooms by 01.04.2020 or a few days later.

Question 9:

I was supposed to move into a student residence of the Studentenwerk Würzburg on 1 April 2020.

However, I fear that due to the curfew I will not be able to move. Nevertheless, I definitely will have to move out of my current apartment, as the next tenant will be moving in that day.

I would like to know, if it is possible to move into my room at the student residence before 1 April? I would also like to know what happens, if I am not allowed to move in due to an official curfew? Is there a possibility of a rent reduction for this time period? In addition, would the caretaker be at the student residence at all for a possible handover of the room? At the moment, many people are not working due to the current situation.

Answer:

Your rental agreement does not start until 01.04.2020. It is therefore not possible to move in earlier, because the previous tenant will not move out until 31.03.2020.

A planned move is not prohibited by the current exit restriction. However, the following should be noted here: under no circumstances should "friends and family" help with the move, unless they are members of your own household.

A removal company may also carry out the move, as professional activities are permitted.

Currently, the caretaker is available for the handing over of the rooms.

Please contact the caretaker, the accommodation service or check our website before you go to your university location to do the handover of your room.

You should also bear in mind that lectures will not start before 20.04.2020.