



Information for tenants during the Corona pandemic

Dear tenant

The 2020/2021 winter semester is about to start. Unfortunately, our daily lives are still being affected by the coronavirus pandemic. This letter provides you with important information. Please read it carefully and follow the rules listed below in order to protect yourself and your fellow tenants.

- You must follow general hygiene guidelines and the hygiene guidelines that have been posted in our student residences!
- Avoid hand contacts and keep a safe distance from others.
- Whenever you have an in-person appointment with one of our caretakers, you must keep a distance of at least 1.5 metres and must wear a mask over your mouth and nose. **Please make an appointment before you visit your caretaker.** To keep the risk of infection as low as possible, we have instructed our caretakers to keep the duration and frequency of in-person contacts to a minimum. This means that, for example, only the tenant will be allowed to be present during a key handover or move-out walkthrough and persons will have to keep a safe distance from each other when repairs are being performed (the tenant may have to wait in the hall).
- The offices of Accommodation Services are currently closed for visitors. However, you can still contact the team there by email (wohnen@studentenwerk-wuerzburg.de) or phone.
- If you are having symptoms that are typical for coronavirus (e.g. high temperature; cough; loss of, or change in, sense of smell or taste; etc.), you must stay home and contact a doctor or the local health office (*Gesundheitsamt*).
- Persons who enter or return to Germany from certain countries will have to go into precautionary quarantine. Please find out as soon as possible if you will have to quarantine. That information can be found, for example, on the website of the German Federal Ministry of Health at <https://www.bundesgesundheitsministerium.de/coronavirus-infos-reisende/merkblatt-aussteigekarte.html>
- The community rooms in our student residences - except for the laundry, table tennis, fitness and music rooms - are closed currently.
- Please check with your university to find out if your courses will be taught remotely or face-to-face.

If you have to quarantine, please read the following information carefully and follow the rules listed below:

- You are not allowed to leave your apartment until your quarantine is over. This means that you are not even allowed to go shopping or take out your rubbish!
- If you have to quarantine, you must inform the health office in your university town and follow the instructions of the health office.
- Please also let us at the Studentenwerk Würzburg know that you are quarantined. We will then try and assist you to get any help you may need.
- You can have food and drinks delivered. See below for a list of grocery stores that offer online order services as well as food and drink delivery services.
- Sanitise the door handles and surfaces in your apartment at regular intervals and open windows to air your room at regular intervals.

Please be aware that this letter provides general information that may change at any time. Remember that you must keep up to date on the official instructions issued by the authorities and must follow those instructions.

Useful and important information can be found on the following websites:

- **Robert Koch Institute**
https://www.rki.de/EN/Home/homepage_node.html
- **German Federal Ministry of the Interior**
<https://www.bmi.bund.de/SharedDocs/faqs/DE/themen/bevoelkerungsschutz/coronaviruses/coronavirus-faqs.html>
- **Grocery stores that offer online order services, food and drink delivery services:**
<https://shop.rewe.de/> (groceries)
<https://www.edeka24.de/> (groceries)
<https://www.durstexpress.de> (drinks)
www.lieferando.de (food)



- **Coronavirus test centre Würzburg**
<https://www.testzentrum-wuerzburg.de>
 Talavera Mainaustraße, Würzburg
 Please arrange for an appointment via the test centre website.
 Monday to Friday: 12:00 noon to 7:00 p.m.
- **Coronavirus test centre Schweinfurt**
<https://www.schweinfurt.de/rathaus-politik/coronavirus-aktuelle-buerger-und-unternehmerinformationen/8341.Stadt-und-Landkreis-erweitern-Teststrecke-zu-Bayerischem-Testzentrum.html>
 Ledward Barracks, Schweinfurt
 To arrange for an appointment, call: +49 9721 55-109
 Monday to Thursday: 9:00 a.m. to 3:00 p.m., Friday: 9:00 a.m. to 1:00 p.m.
- **Coronavirus test centre Bamberg:**
<https://www.stadt.bamberg.de/coronavirus>
 Am Sendelbach 15, Bamberg
 To arrange for an appointment, call: +49 951 96050
 Monday, Tuesday and Thursday: 4:00 p.m. to 6:00 p.m.

Thank you for following the coronavirus rules and helping us to keep all of our tenants and staff members healthy.

We wish you all the best for the upcoming semester.

Sincerely
 Studentenwerk Würzburg
 Accommodation Services